



April 20, 2026

## 2026 Water User Fees and System Support

Dear Myrtle Pond Water Property Owner,

This letter outlines the changes to fees, parcel taxes, and deadlines that apply to your account in 2026. A summary of the system repairs and improvements that occurred in 2025 is also included. Please retain the contact information located at the end of this letter for use if you have any questions or concerns that arise during the year. If you began the year with a credit on your account, it will be applied to each quarterly statement until the credit has been depleted.

### UPDATE YOUR ACCOUNT

Remember to keep your contact information current. Contact our office if you have changed your name or ownership, mailing address, phone number, or email address.

### USER FEES

The 2026 user fees for Myrtle Pond Water have increased by 5 per cent over 2025. This increase offsets rising costs to operate and maintain the system. Note: Penalties will apply 60 days from the due date listed on the quarterly statement. A copy of the current User Rate Bylaw is attached. The rates can also be found at [qathet.ca](http://qathet.ca) under services/water and selecting user rates Bylaw No. 596, 2024.

The May 12, 2026 Finance Committee meeting, starting at 1:00 pm, will include a Revenue Requirements Analysis for the Myrtle Pond Water System, delivered by representatives from Waterworth.

This analysis is an important step in evaluating the financial health of the water system. During the meeting, representatives from Waterworth will present key findings, outline future financial projections, and discuss potential considerations for rate adjustments.

The meeting will be held at Unit 201 – 4675 Marine Avenue, Powell River, B.C. The meeting will be offered via a combination of in-person, telephone and virtual attendance. Webcasts of the meeting will be available by visiting [qathet.ca/webcasts/](http://qathet.ca/webcasts/). We encourage you to attend and learn more about the long-term financial planning for the water system.

To join the Zoom meeting, please type this URL into your browser: <https://tinyurl.com/3zxyx8vh>, or scan the below QR Code:





## **PARCEL TAX**

The 2026 annual parcel tax is estimated at \$702.38; a 5.4 per cent increase from 2025. The Parcel tax is a flat rate per parcel so does not vary according to property value and will be included on your 2026 property tax invoice. This does not include the 5.25 per cent B.C. Assessment collection fee.

## **SYSTEM REPAIRS AND IMPROVEMENTS**

The qathet Regional District completed a number of improvements and maintenance items in 2025. These include:

- Flushing of dead ends, chlorine testing, and hydrant servicing;
- Regular water sampling and analyzing was completed throughout the year;
- Rehabilitation of Well #2;
- Purchase and installation of new chemical metering pumps and chlorine analyzer; and
- Well #2 study and hydrogeological assessment of production decline.

## **ITEMS OF NOTE**

We ask that you always abide by water conservation restrictions that may be in place as the good of the whole system depends on it. Wells can be delicate when overused; stressing the system could cause major problems or expenses.

We are currently developing a new well and the preliminary results are promising. We hope to have it online before the summer drought.

## **DOOR KNOCKER SYSTEM**

The qRD's Water System Operator reads your meter monthly. If any abnormal use is noted, you will be notified with a note or card at your door.

Abnormalities in consumption may be due to a leak in your system. If you suspect a leak or have been notified of above normal use, you should shut off any water appliances or the main water valve for your property and then check your water meter. If the little red arrow on your meter is still turning, there is a leak in your system.

Contact the Water System Operator if you suspect a problem, and they can help you determine the next step.

## **NEW CONNECTIONS/NEW OWNERS**

For new owners not yet connected to the water system, qathet Regional District requires a Service Connection Application to be filled out and submitted along with payment of a connection fee.

A copy of the Service Connection Application form is available on our website at [qathet.ca](http://qathet.ca) under the Red 'About' button/ Forms and documents/ Application Forms.



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Further details are outlined in the qathet Regional District's Myrtle Pond Local Area Water System Rates and Regulations Bylaw No. 596, 2024.

### **WATER SERVICE CONTACTS**

For general inquiries or to report a problem with the water system:

Courtney Robertson, Water System Operator

Phone: 604-483-1410

For technical information, requirements for new service connections or regulations:

Patrick Devereaux, General Manager of Operational Services

Phone: 604-487-1380 E-mail: [pdevereaux@qathet.ca](mailto:pdevereaux@qathet.ca)

For account information and billing inquiries:

Tracey Hawryluk, Accounts Receivable Administrator

Phone: 604-485-2260 E-mail: [finance@qathet.ca](mailto:finance@qathet.ca)